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# According to...

Members Newsletter, August 2017

## Your invitation to the Accord Annual meeting

**When: Thursday September 14th**

**Time: 10am to 12.30pm**  
(coffee and registration from 9.30am)

**Where: Centre4, 17 Wootton Road, Grimsby, DN33 1HE**

**Who: Everyone welcome**



Please join us for our 4th Accord Annual meeting and find out about the latest developments in health and social care services in North East Lincolnshire. As a result of your feedback from previous events we have decided to make the meeting more 'interactive' by introducing the use of hand held 'voting devices' for participants to use throughout the sessions.

The programme will include:

- ◆ Update on progress around the CCG's commissioning intentions and the Sustainable Transformation Partnership (STP)
- ◆ Discussions to consider how to make the best use of the Borough's Better Care Fund allocation (*see page 2*)
- ◆ Exploring options for the future of in-hospital and community-based health services including Ear Nose and Throat (ENT), Urology and other services under review
- ◆ Question and Answer Panel with health and social care leaders including Dr Peter Melton, CCG Clinical Chief Officer and Jane Miller, Chair of the Together Board (Accountable Care Partnership)

To register your place please call us on 0300 3000 567 or email [nelccg.accord@nhs.net](mailto:nelccg.accord@nhs.net)

**Can't make the daytime meeting?** Come along to the 'Bite-size' Twilight session instead on **Tuesday September 19th, 2017 from 6pm to 8pm at the same venue**

# Making the best of the Better Care Fund

The Better Care Fund (BCF) is a nationally driven policy to ensure that local CCGs and councils work together to join up health and care services. We are currently developing our third better care fund plan. You can see our first two plans on the CCG's website: <http://www.northeastlincolnshireccg.nhs.uk/better-care-fund>. BCF aims to reduce demand for hospital services and aims to ensure people are supported better at home or in their recovery. Earlier this year the government, recognising the pressures in the health and care system, created a new fund called iBCF; this was additional money given to local areas. For North East Lincolnshire this represents around £4m of extra funding but it can only be used once - it is not a recurring fund.

## So what can the money be used for?

The funding must be used to:

- ◆ Meet adult social care needs
- ◆ Reduce pressures on the NHS, including supporting more people to be discharged from hospital when they are ready
- ◆ Ensure that the local social care provider market is supported.

We will continue to develop the existing BCF programmes of work which include:

- ◆ Enhanced support to care homes to reduce hospital admissions and improve the quality of care
- ◆ Re-shaping domiciliary (home) care to achieve better quality services for users; improve the experience of working in care and numbers of suitably trained people delivering quality care
- ◆ Extra care housing, which will provide greater choice of housing and care for older residents
- ◆ Seven day service delivery to help to manage the flow of patients out of hospital
- ◆ Improvements to dementia services to improve quality of experience for patients and their carers
- ◆ Urgent and emergency care improvement to ensure that hospital admissions are better managed



Strand Court Extra Care Housing Scheme, Grimsby

We have started thinking about how we can use the iBCF money and it would be useful to have your views on our thinking so far. These ideas are being considered because they will either enable money to be saved in future years or will contribute to on-going improvement without on-going cost implications:

## Investing in technology

- Enhanced care records to enable all providers to share information
- System improvements to increase efficiency
- Equipment and adaptations to improve independence and reduce care costs

## Improvements to assist in hospital discharge:

- ◆ Increasing the number of intermediate beds to reduce the burden of care within the hospital
- ◆ Improved intermediate care at home service to ensure people are better supported at home following hospital discharge
- ◆ Implementing new assessment practice to improve the speed of hospital discharges

## Workforce training and development

- To ensure careers in the care sector provide opportunities for professional development

More information about our ideas can be found on the Accord website. Please feedback your comments to [nelccg.accord@nhs.net](mailto:nelccg.accord@nhs.net) or telephone us on by September 4th. We will also be discussing how to make the best use of the Borough's iBCF allocation at the Accord Annual meeting on September 14th at Centre4 (see *front page*). Call us to today to book your place at this important meeting.

## You Said—We Did

In this section of 'According to...' we provide an update about the outcomes of previous engagement around service developments that we have shared with you at meetings, events and via Accord communications in the past.

**Healthier You - National Diabetes Prevention Programme** The Healthier You programme has gone from strength to strength locally with over 80 courses running across Lincolnshire (many of these in Grimsby and Immingham). We've had positive stories from local attendees who have taken part in the programme and have been supported to lose weight and reduce their risk of diabetes. The Lincolnshire Programme has been so successful we have recently applied for additional courses from NHS England so that more local people can benefit and are pleased to say that we have been successful in the request.

**Diabetes Education** Great news! Following applications for national funding for education and a multi-disciplinary foot care team we have been successful in both and are working on plans to implement these. Thank you to all Accord members who took part in the survey to support the applications at the end of last year, your input helped us to be successful.

**Community Dermatology Services** Since April Virgin Healthcare have been providing Community Dermatology Services at Cromwell Road. All patients have been seen within 4-weeks of a referral by a GP which has been very well-received by both patients and GPs. The latest development is the launch of a new 'teledermatology' service. GPs or Allied Healthcare Professionals will take photos of their patients' skin issues and send them to the dermatology service through a secure cloud based system. A specialist consultant from Virgin Care's service will then review the referral and make a decision on the best next steps for the patient, getting back to the GP within 3 working days.



**Ophthalmology** In the last newsletter we shared how the CCG has been working with specialist eye health providers Newmedica to support Northern Lincolnshire and Goole (NLaG) Foundation Trust to reduce the long length of time that people currently have to wait for their first Ophthalmology appointments and outpatient follow ups. The new service is now fully operational with both outpatients and surgery delivered from Cromwell Road and patients are offered the choice of where they prefer to attend at the time of referral. The CCG will continue to work with the hospital trust and commissioners and providers across the Humber Coast and Vale STP to shape the future service.

## Are you getting your Accord news?

We have recently started using a new method to send Accord member information by email including a fortnightly E-Bulletin with links to the latest news and opportunities on the Accord website.

These emails are from Accord but we have found that some email servers do not recognise them and divert them to the recipients' spam or junk folder. We have therefore sent a printed copy of this edition of the newsletter to all member households this time to ask you to:

- ◆ Check your spam or junk email box for Accord communications and mark them as 'not junk/spam'
- ◆ Add the Accord email address to your contacts to prevent this from happening again

If you have changed your email address since registering with Accord please send us your new contact details to [nelccg.accord@nhs.net](mailto:nelccg.accord@nhs.net)

# Fun run to promote “Ability NOT Disability”

By Accord Member and CCG Community Lead Barry Osborne (pictured far left)

On Sunday 30th July at People’s Park over 50 local people with disabilities took part in the Great Grimsby Fun Run.

Service Users, Carers, friends and family from Care 4 All, Adult Learning Disability Team, Inclusion Housing and Sussex House took part. Together with hundreds of local families we all entered the Fun Run and had a great day out.



Jayne Hyldon-King, local councillor and portfolio holder for Social Care (pictured centre), led the group.

It was a fun day and we made our way together dressed in t-shirts donated by **Engie** with a logo of “Ability NOT Disability”. The event was well organised and we would like to thank Nicola Pattison from Tape 2 Tape who supported our entry.

## Working Together for NEL



North East Lincolnshire Council & NHS North East Lincolnshire CCG are once again leading the country in how health and social care are commissioned.

In the face of increasing demand and decreasing funding, both organisations recently took decisions to enhance the existing Partnership arrangements which have been successfully delivering a range of benefits and innovations across Health, Adult Social Care, Public Health and Children’s Services since 2007.

A significant milestone within that Partnership development has now been reached with the appointment of a Joint Chief Executive. The Council’s Chief Executive, Rob Walsh has taken up the new role; heading up a single leadership team which will support both statutory organisations and strengthen their ability to deliver the best possible outcomes for the community they serve.

“Accord is a fantastic resource for North East Lincolnshire” said Rob “Accord members have a wealth of knowledge, understanding and experience of local health and social care services and I’m looking forward to meeting with and working with the membership to ensure our plans and decisions are informed by the views and aspirations of local people”