

Engagement Activity Report

January to March 2018

Accord membership	Jan (2017)	Feb (2017)	Mar (2017)	Narrative
Accord Joiners	0 (0)	4 (4)	2 (6)	Accord membership database is externally hosted and the service includes a data cleanse (deaths and moves out of area) – this is carried out 3 times a year. The ‘leavers’ figures includes data cleanse and opt-outs. We have also introduced an option to ‘unsubscribe’ to all emails from Accord in March which has resulted in an increased number of members opting out of the scheme.
Accord Leavers	2 (3)	6 (4)	8 (9)	
Total Membership	2622 (2638)	2620 (2638)	2614 (2635)	
Ladder of Participation (Engagement Strategy)	January		February	March
Informing <i>Accord e-bulletins are sent out fortnightly to the membership and all CCG stakeholder lists</i>	<ul style="list-style-type: none"> • Adult Social Care survey (national) • Future Me – Lasting Power of Attorney • Cancer Champions Course – Care Plus • General Practice Nursing awards • Dementia Champions Training – Friendship at Home • ADHA Support Group launch (Lincolnshire Partnership NHS Trust) • Humber Transforming Care Partnership (TCP) event info and newsletter 		<ul style="list-style-type: none"> • Way Forward event invitations/promo • Accord Newsletter • Humber Acute Services Review – update • Social Prescribing update • Caring About Quality Survey Feedback 	<ul style="list-style-type: none"> • Way Forward and Way Forward Twilight session
Involving	<ul style="list-style-type: none"> • Ask Listen Do Survey - experiences of people with learning disabilities in raising complaints or concerns (NHSE) • Oral health survey (NELC) 		<ul style="list-style-type: none"> • Listening Shop at Roxton Practice • Competition to name the new CAMHS service (Lincs Partnership) 	<ul style="list-style-type: none"> • Humber Acute Services Review update and survey • ACP Dementia Survey • Way Forward Event breakout groups - Urgent Care/Carers Support Services/Extended Access (GP services)/Hospital Services/Housing Strategy/Social Prescribing

Ladder of Participation (Engagement Strategy)	January	February	March
Collaborating	<ul style="list-style-type: none"> • Accord Steering group review and action planning • Community Forum - Urgent Care/Council of members/ • Maternity and Paediatrics update and discussion 	<ul style="list-style-type: none"> • Transformation Boards Patient Representative recruitment (fragile services) – NLAG/Humber Acute Services Review • E&D (EIA) workshop • Accord Talk – Friendship at Home • Community forum - Urgent Care/ • Humber Acute Care Review/CAMHs Procurement Update/Health & Wellbeing Strategic Framework 	<ul style="list-style-type: none"> • Accord Talk – Grimsby Widows Assn • Community Forum - OTC Consultation/CCG Commissioning intentions for 2018/19/Adult Services Review • Supported Living procurement people’s panel development
Consulting	<ul style="list-style-type: none"> • Carers Support Services survey and focus groups • NHS England Hyperbaric Oxygen Services consultation • Pharmacy services in NEL survey – NELC • Anti-Convulsion Drugs Survey - NHSE 	<ul style="list-style-type: none"> • Conditions for which over the counter items should not be routinely prescribed in primary care - NHSE 	<ul style="list-style-type: none"> • Carers Support Services consultation feedback and comments • Public Rights of Way survey (NELC) • Play Streets Trial survey (NELC)
Devolving		<ul style="list-style-type: none"> • Development of logo and branding for ACP Dementia workstream 	<ul style="list-style-type: none"> • Invitation for carers to be part of Carers Support Service procurement panel • Adult Social Care review tender panel
Coming soon...	Humber Acute Services Review – ‘wave one’ consultation on fragile services		