

# Welcome to our new Community Lay Members

At the start of this summer, North East Lincolnshire Health and Care Partnership advertised for the new role of Community Lay Member; someone who will champion community engagement in health and care across North East Lincolnshire. We interviewed several strong candidates for the role and made the decision to appoint two people; both Community Lay members will focus on different, but complementary, areas of community involvement.

**Julie Salt** has worked in health and social care for many years and was an elected community representative for Navigo between 2015 and 2019. "I am passionate about making the best use of shared resources to improve the health, care, and life experiences of everyone in North East Lincolnshire", said Julie. "I applied for the Community lay member role as it is an exciting opportunity to help influence and shape local health services and I am honoured to have been offered the position. I understand the importance of co-production, and patients and the public being at the heart of services and having a voice."



Julie Salt

"I am committed to reducing health inequalities and bringing to the role my previous experience of championing community engagement. I am very much looking forward to the challenges of the new role."



Philip Bond

**Philip Bond** will be a familiar face to many Accord members and was the Patient & Public Involvement Lay Member on the Governing Body of North East Lincolnshire CCG for many years, bringing considerable knowledge and experience to the role. After being appointed to the role, Philip said: "I firmly believe that having Lay or Community involvement in the delivery of public services in any area is vital to ensure local checks are in place, and I was delighted to be offered the Lay Member role on the Joint Committee, which brings together our Local Council and the NHS."

"I decided to continue doing limited voluntary work after my retirement and was involved with the predecessor of the Clinical Commissioning Group (CCG). In that capacity I was involved with the establishment of both Accord and the Community Forum. I was also elected to the Council of Governors at Northern Lincolnshire and Goole NHS Foundation Trust; I served two years as Lead Governor but had to relinquish that role when I was appointed as the first Lay Member (for public and patient engagement) when the CCG was formally established in 2012."

Welcome to Julie and Philip, and we look forward to working with them both over the coming years!

# The Future of Health and Care in North East Lincolnshire

Accord members may be aware that in late 2020 the Government announced plans to reform the health and care system across the country, with Integrated Care Boards such as Humber and North Yorkshire, becoming statutory NHS bodies and taking on the commissioning responsibilities which were previously held by Clinical Commissioning Groups.

This is part of a move to integrated care systems where partnerships of NHS providers and commissioners work closely across a geographical area, alongside Councils and other partners such as the Voluntary and Community Sector to plan and deliver health and care services for the communities they serve. They aim to provide care which is joined-up across services and settings such as mental health and social care, hospitals, and community care. On the 1<sup>st</sup> July this year, the transfer of responsibilities to Integrated Care Boards took place, and many of the staff you will have seen at Accord events over the years, are now employed by NHS Humber and North Yorkshire Integrated Care Board.

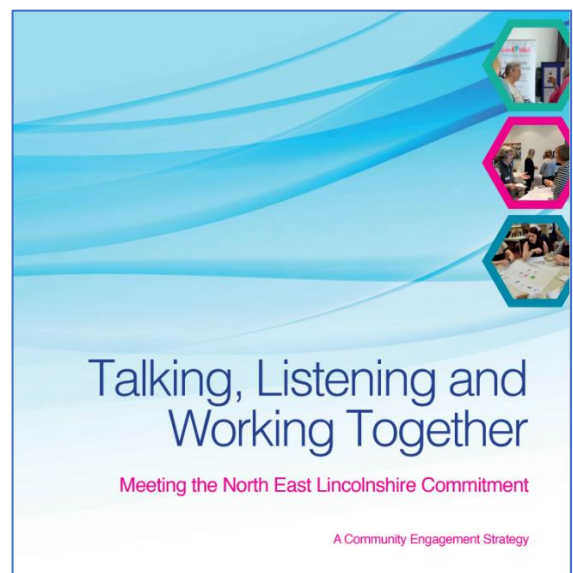
The Humber and North Yorkshire ICB covers the four Humber local authority areas, including North East Lincolnshire; as well as York and North Yorkshire. Much of the ICB's work to integrate services will happen in these individual areas, rather than across the whole footprint; each local authority area will have its own 'Place' system operating to undertake this work. This system has been operating in North East Lincolnshire for several years as the NEL Health and Care Partnership (formerly the Integrated Care Partnership.) The Partnership is made up of health and care organisations such as Care Plus Group, Navigo, focus, the Primary Care Networks (PCNs) and Northern Lincolnshire and Goole NHS Foundation Trust, working alongside other partners including North East Lincolnshire Council and the ICB.

In 2020, the CCG and Council launched the 'Talking, Listening & Working Together' Engagement Strategy; a commitment to involve our local communities in the planning of local services. The NEL Health and Care Partnership (NEL HCP) have now adopted this commitment as their approach to involving patients and communities in shaping services.

This summer, NEL HCP hosted a series of workshops at Centre4 in Grimsby to work with local people to develop a new model of engagement for health and social care - building on the strong foundations of the 'Talking, Listening & Working Together' commitment. Organisations from across the Partnership invited their service users, patients, and members – including

Accord, to attend these sessions to find out more about NEL HCP, and the projects it will be leading on in the coming months and years, such as the development of a Community Diagnostics Centre, right here in North East Lincolnshire. We also discussed how people currently get involved in shaping services, what works well or could be improved, and worked together to design a model of engagement for the future, which aims to be inclusive and accessible to all our communities.

You can find out what was discussed at all three sessions, by visiting [nelccg-accord.co.uk/get-involved/digital-events/](https://nelccg-accord.co.uk/get-involved/digital-events/). Our Accord Steering Group members: Liz, Trevor, Barry, and Dave, all



took part in these sessions, and have since been involved in further work to develop the plans which came out of these sessions.

Liz, who is also the Chair of the Accord Steering Group, said: “It was great to see so many people, from all corners of our community come along to these workshops. As our health services start to work more closely together locally, and across the Humber and North Yorkshire region, it is more important than ever that we have robust processes in place to give our local people meaningful opportunities to get involved in the development of services. It was clear from the discussions we had at the workshops, that there are lots of good examples of engagement across the Health and Care Partnership; but there is more that we can do to improve things further.

“The Accord Steering Group was delighted to see NEL HCP adopting the ‘Talking, Listening & Working Together’ commitment as its approach to public engagement, and its plan to use Accord as one of the main vehicles for involving the public”, said Liz.

The new model of engagement aims to be more accessible to local people, ensuring that we hear from people with lived experience of services; whilst also continuing to have arrangements in place to provide assurance on engagement activity for health and social care, through the establishment of a Citizens Reference Group. This Group will involve members of our Accord Steering Group, as well as public representatives of the other organisations within NEL HCP, who will work together to ensure that organisations are giving people appropriate and relevant opportunities to get involved.

Dr Ekta Elston is a local GP and the Interim Clinical Director for NEL HCP and was involved in the workshops hosted at Centre4 to develop the new engagement model. “Thank you to everyone who took the time to work with us – your input has helped us to develop a new approach to engagement, which builds on the good work which has been taking place in North East Lincolnshire over recent years”, said Ekta. “There are a number of key areas of work which NEL HCP, and Humber and North Yorkshire Integrated Care Board will be focusing on in the coming months, and it will be key that we include the voice of North East Lincolnshire residents in these projects.”

“As we start to move into the Winter period, the NHS and its partners will be working together to face the pressures which the colder months bring, and with the potential for Covid, Flu, and other respiratory illnesses to be circulating at high levels, it is important that we all do what we can to keep ourselves safe. A Covid booster programme is being operated for people aged 50 and over, those in care homes, and those aged 5 years and over in clinically at-risk groups; and there is also a seasonal Flu vaccine programme.”

You can find out more about the Covid booster programme and Flu vaccine, by visiting <https://www.northeastlincolnshireccg.nhs.uk/winter-vaccinations-2022/>

There is lots of information to help you to take care of yourself and your family this winter, on the North East Lincolnshire Health and Care website <https://www.northeastlincolnshireccg.nhs.uk/your-health-wellbeing/>

Over the last couple of years, we have held a series of online events for Accord members to keep you up to date on the latest developments in our health and care system. We will be holding another event on Wednesday January 25, 4.30pm to 6pm, where we will be joined by Dr Ekta Elston to talk about how our local services are adapting to the pressures of winter, and representatives from Northern Lincolnshire and Goole NHS Foundation Trust who will give an update on hospital services in our area. You can register for a place by emailing [nelccg.accord@nhs.net](mailto:nelccg.accord@nhs.net) or call the Accord Team on 0300 3000 567.



# Keeping you in the loop!

In recent months, Accord members have been involved in lots of brilliant pieces of work, and we thought it was a great time to give you a quick update on some of these!

In December 2021, we launched our review of **Day Services for Adults** – we received hundreds of responses from service users, their carers, and the public. This summer we published a report detailing what people told us, as well as an update on the work we have been doing since with Day Centre staff and local voluntary organisations to explore potential options for the future. Thanks to everyone who took part and please keep an eye out for future updates on this project. You can read the engagement findings report by visiting

<https://www.northeastlincolnshireccg.nhs.uk/how-you-have-influenced-our-decision-making/review-of-day-services-for-adults-in-north-east-lincolnshire/>

As part of the Humber Acute Services Programme, the ‘**Your Birthing Choices**’ engagement exercise was launched in June 2021 to find out what is important to people accessing maternity services in the Humber region. Over 1100 people from across the Humber took part, through either an online survey or by attending a focus group.

You can read the report from this project by visiting <https://humbnorthyorkshire.engage-360.co.uk/surveys/10>

The Accord Steering Group have been working with our Adult Services



Team to review the **information, advice, and guidance**, which is available across several of our public websites in North East Lincolnshire, including the LiveWell website - <https://livewell.nelincs.gov.uk/>

Over the past couple of months, they have been reviewing information about care planning, and Continuing Health Care, providing feedback on how easy the information is to find and understand, and whether it provides the information which the public need to know.

Over the coming months they will be continuing the project, reviewing information on the Mental Capacity Act, Advocacy services, and how care is paid for.

We will continue to keep you updated on these projects, and more, in future Accord newsletters.

